

Date: 02/13/2024

To: Carolyn Czech, Mike Miles

From: Daniel Sandoval

Subject: CQI-9 Compliance

During the annual ISO: 9001 2015 audit that I conducted on February 12-13, 2023, I also audited Induction Services' CQI-9 services to ensure that the company complied with the assessment that is required to maintain that standard.

In addition to viewing the substantial logbook that addresses many of the issues required of CQI-9, I also read notes on the detailed discussions the company had about CQI policies during Induction Services' recent Management Review meeting.

I determined that during my research and reviewing a raft of documents associated with CQI's requirements, as well as through an extensive interview with Mr. Mike Miles, who is responsible for maintaining the assessment, I made the decision that Induction Services' operations are compliant with the expectations required with CQI-9.

I am comfortable in my belief that Induction Services understands, accepts, and strives to meet the requirements for CQI-9. The company has demonstrated its seriousness in all aspects of its operations, and the management's staff continues to strive to meet all its expectations. This is undoubtedly reflected in all aspects of the company's operations.

I realize that the CQI-9 assessment is a substantial process, and while the audit that I conducted was significant, it was far from comprehensive. Rather, the goal of my inspection and audit was to sample a portion of the assessment to determine whether Induction Services' efforts meet CQI-9's requirements.

As a certified lead auditor for several ISO standards, I am trained in analyzing various policies and practices to determine whether a company complies with certain standards. Having this skillset, my review of the evidence gives me the confidence to determine that Induction Services meets the standards required to maintain the CQI-9 standard.

If anyone would like, I am willing to provide greater detail on why I believe Induction Services has demonstrated its conformance with CQI-0 standards.

Sincerely,

Dan Sandoval

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