

Date: 02/08/2023

To: Carolyn Czech Mike Miles

From: Daniel Sandoval

Subject: CQI-9 Compliance

During the annual ISO: 9001 2015 audit that was conducted on February 7, 2023, I audited Induction Services' CQI-9 services to ensure that the company complied with the assessment that is required to maintain the standard.

I determined that during my research and reviewing a raft of documents associated with CQI's requirements, as well as through an extensive interview with Mr. Mike Miles, who was the employee responsible for maintaining the assessment, I made the decision that Induction Services' operations are compliant with the expectations required with CQI-9.

I am comfortable in my belief that Induction Services truly understands, accepts, and strives to meet the requirements for CQI-9. The company has demonstrated its seriousness in all aspects of its operations, and the management's staff continues to strive to meet all its expectations.

I realize that the CQI-9 assessment is a substantial process, and while the audit that I conducted was significant, it was far from a comprehensive. Rather, the goal of my inspection and audit was to sample a portion of the assessment to determine whether Induction Services' efforts meet CQI-9's requirements.

As a certified lead auditor for a number of ISO standards, I am trained in analyzing various policies and practices to determine whether a company is in compliance with a certain standards. Having this skillset, I believe that my review of the evidence gives me the confidence to determine that Induction Services meets the standards required to maintain the CQI-9 standard.

If anyone would like, I am willing to provide greater detail on why I believe Induction Services has demonstrated its conformance with CQI-0 standards.

Sincerely,

Dan Sandoval

danielthomassandoval@gmail.com

(216) 906-0445