

Date: 01/28/2026

To: Carolyn Czech /Mike Miles
From: Daniel Sandoval
Subject: CQI-9 Compliance

During Induction Services' (IS) annual ISO 9001:2015 audit, conducted January 26, 2026, I also performed a review of IS's CQI-9 processes to verify continued conformance with the requirements necessary to maintain the standard.

As part of this review, I examined a broad sample of documentation related to IS's furnace operations. This included, but was not limited to, daily inspection checklists, furnace log sheets, quench tank and dip tank records, and process flowcharts supporting furnace-related activities. These records collectively demonstrate a structured and well-controlled approach to meeting CQI-9 requirements.

Mike Miles, who is responsible for overseeing CQI-9 compliance at Induction Services, devoted significant time to reviewing and discussing the documentation and controls in place to support CQI-9 conformance. His knowledge of the standard and the supporting records clearly reflects IS's commitment to maintaining compliance.

Induction Services' approach to CQI-9 is consistent with the organization's broader commitment to operational excellence and adherence to recognized standards. Whether addressing ISO requirements or CQI-9 expectations, IS demonstrates a disciplined and proactive approach to compliance. Based on the evidence reviewed, I concur that Induction Services' operations meet the applicable CQI-9 requirements.

It is important to note that a full CQI-9 assessment is a comprehensive and resource-intensive process. While the audit activities I conducted were substantial, they were not intended to serve as a complete CQI-9 assessment. Rather, the objective was to sample key elements of the standard to determine whether IS's systems and controls align with CQI-9 expectations.

By way of background, I am a Lead Certified Auditor for ISO 9001, ISO 14001, and ISO 45001, and I conduct approximately 50 audits annually. This experience has allowed me to evaluate a wide range of management systems, from highly effective programs to those requiring significant improvement. Based on this experience, I can state with a high degree of confidence that Induction Services' Warren, Michigan operations conform to CQI-9 requirements. Should additional detail be required, I would be pleased to further explain the basis for my conclusion regarding Induction Services' CQI-9 conformance.

Sincerely,
Dan Sandoval